



Terms & Conditions

1. **Admission:** Admission to events is by ticket holders only. We reserve the right to refuse admission to events in reasonable circumstances and this decision will be entirely at the management's discretion.
2. **Cancellation:** Should we cancel an event for any reason, you will receive a credit for 100% of the fee paid. You may use this credit for another event to be mutually agreed with us, which must occur within one year from the date of cancellation.
3. **Postponement:** If we postpone an event for any reason and the ticket holder is unable or unwilling to attend on the rescheduled date, they will receive a credit for 100% of the contract fee paid. You may use this credit for another of our events to be mutually agreed, which must occur within one year from the date of postponement.
4. **Refunds:** Except as specified above, no credits or refunds will be issued for cancellations or amendments.
5. **Bag Searches:** Please don't be offended if our staff ask to look into your bag - to ensure everyone's safety they may have to conduct occasional searches.
6. **Programme Alterations:** Sometimes we may need to make an alteration to the advertised details for the event and often at short notice. If this happens BerkoBeerFest is not obliged to refund money or exchange tickets.
7. **Photography:** We reserve the right to photograph or video any person attending our events and use the said images in print, our website and social media channels. Requests for removal of images may be made to us and we will endeavour to remove them from media where possible.
8. **Property:** We are sorry if any of your personal property is lost, stolen or damaged while at the event but neither the event promoter nor the venue management nor venue owner can be held responsible.
9. **Personal Safety:** Beer Festivals can be noisy, busy events and we ask our attendees to take care when moving about. We will do our best to ensure our guests' safety but accept no responsibility for guest's personal injury or accident whilst you are attending one of our events.
10. **Alcohol and Drugs:** No alcohol or drugs can be brought into the venue. Searches will take place, and anyone found with either will be required to leave.
11. **Anti-social Behaviour:** Abusive and/or threatening behaviour will not be tolerated. Anyone found doing this will be required to leave the event.